

Frequently Asked Questions

Q: How do I know if New Start is right for me?

New Start may be the right fit for any CSU student veteran or anticipated transfer to CSU from Front Range Community College who wants to:

- Ease adjustment from military to student life.
- Be more organized.
- Improve academic effectiveness.
- Implement tools and strategies that compensate for memory or concentration challenges.
- Increase physical access.

Q: What services will I receive?

Services are individualized and commonly focus on:

- **Assessment** to identify specific challenges, needs, strengths, interests and goals.
- **1:1 support** of a Transition Coordinator to facilitate:
 - ⇒ **Adjustment to academic/campus culture** for maximizing success in a new environment.
 - ⇒ **Implementation of** strategies and tools that compensate for memory, concentration and physical challenges.
 - ⇒ **Acquisition of** adaptive equipment and assistive technologies for enhanced mobility, academic access and success.
 - ⇒ **Stress management and resilience** strategies and resources.
 - ⇒ Use of **critical academic skills** such as setting, planning and achieving goals; identification of challenges and needs; time management; effective decision-making.
 - ⇒ **Connection** to campus and community resources.

Q: Is there a fee for services?

The New Start program is funded by charitable donations, allowing services to be offered at no cost. New Start's primary benefactor is **Mr. Dennis Repp**, a distinguished CSU alum and military veteran with a passion for supporting veterans in making a *New Start* after military service. His generosity is greatly appreciated.

Q: How do I get started?

Click on the *Apply Now* link on the previous web page and complete your application today. Upon receipt of your application, a New Start representative will be contacting you.

Q: What if I'm still not sure if New Start is right for me?

Click on the *Request More Information* link on the previous web page and submit your preferred contact information. A New Start representative will contact you.